

Frank CHAN

Professeur

Département: Systèmes d'information, sciences
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Pays d'origine: Chine

INTERETS DE RECHERCHE

Management des systèmes d'information

FORMATION

- | | |
|------|---|
| 2010 | Ph.D. en Systèmes d'Information, Hong Kong University of Science and Technology (HKUST), Chine |
| 2003 | BBA en Systèmes d'Information et Finance, Hong Kong University of Science and Technology (HKUST), Chine |

EXPERIENCE PROFESSIONNELLE

Positions académiques principales

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|----------------|---|
| 2021 - Présent | Professeur, ESSEC Business School, France |
| 2015 - 2021 | Professeur associé, ESSEC Business School, France |
| 2013 - 2015 | Professeur assistant, ESSEC Business School, France |

BOURSES, PRIX ET DISTINCTIONS

Prix et Distinctions

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|------|--|
| 2019 | Relecteur de l'année, MIS Quarterly, 2018 |
| 2019 | Prix de Rédacteur Associé Exceptionnel, International Conference on Information Systems 2019 |
| 2017 | Prix Ambassadeur, Journal of Operations Management 2017 |
| 2012 | Finaliste, Prix du Meilleur Article, Journal of Operations Management Jack Meredith 2012 |

PUBLICATIONS

Articles

HONG, W., CHAN, F. et THONG, J.Y.L. (2021). Drivers and Inhibitors of Internet Privacy Concern: A Multidimensional Development Theory Perspective. *Journal of Business Ethics*, 168, pp. 539-564.

CHAN, F., THONG, J.Y.L., BROWN, S.A. et VENKATESH, V. (2021). Service Design and Citizen Satisfaction with EGovernment Services: A Multidimensional Perspective. *Public Administration Review*, 81(5), pp. 874-894.

VENKATESH, V., THONG, J.Y.L., CHAN, F., HOEHLE, H. et SPOHRER, K. (2020). How agile software development methods reduce work exhaustion: Insights on role perceptions and organizational skills. *Information Systems Journal*, 30(4), pp. 733-761.

VENKATESH, V., SYKES, T.A., CHAN, F., THONG, J.Y.L. et HU, P.J.H. (2019). Children's Internet Addiction, Family-To-Work Conflict, and Job Outcomes: A Study of Parent-Child Dyads. *MIS Quarterly*, 43(3), pp. 903-927.

HOEHLE, H., ALOYSIUS, J.A., CHAN, F. et VENKATESH, V. (2018). Customers' tolerance for validation in omnichannel retail stores. *The International Journal of Logistics Management*, 29(2), pp. 704-722.

VENKATESH, V., CHAN, F., THONG, J.Y.L. et HU, P. (2016). Managing Citizens' Uncertainty in E-Government Services: The Mediating and Moderating Roles of Transparency and Trust. *Information Systems Research*, 27(1), pp. 87-111.

HONG, J., CHAN, F., THONG, J.Y.L., CHASALOW, L.C. et DHILLON, G. (2014). A Framework and Guidelines for Context-Specific Theorizing in Information Systems Research. *Information Systems Research*, 25(1), pp. 111-136.

VENKATESH, V., CHAN, F. et THONG, J.Y.L. (2012). Designing E-Government Services: Key Service Attributes and Citizens' Preference Structures. *Journal of Operations Management*, 30(43862), pp. 116-133.

VENKATESH, V., THONG, J.Y.L., CHAN, F., HU, P.J.H. et BROWN, S.A. (2011). Extending the Two-Stage Information Systems Continuance Model: Incorporating Utaut Predictors and the Role of Context. *Information Systems Journal*, 21(6), pp. 527-555.

CHAN, F., THONG, J.Y.L., VENKATESH, V., BROWN, S.A. et HU, P.J.H. (2010). Modeling Citizen Satisfaction with Mandatory Adoption of an E-Government Technology. *Journal of the Association for Information Systems*, 11(10), pp. 519-549.

CHAN, F. et THONG, J.Y.L. (2009). Acceptance of Agile Methodologies: A Critical Review and Conceptual Framework. *Decision Support Systems*, 46(4), pp. 803-814.

HU, P.J.H., BROWN, S.A., THONG, J.Y.L., CHAN, F. et TAM, K.Y. (2009). Determinants of Service Quality and Continuance Intention of Online Services: The Case of eTax. *Journal of the American Society for Information Science and Technology (JASIST)*, 60(2), pp. 292-306.

Presse

CHAN, F. (2021). Internet privacy: What makes people more or less worried about it? *ESSEC Knowledge*.

CHAN, F. (2021). How your child's Internet habits impact your work. *ESSEC Knowledge*.

AUTRES ACTIVITES DE RECHERCHE

Co-direction d'une revue

Depuis 2021 Information Systems Journal

2016 - 2020 Information Systems Journal

Autres activités de recherche

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|------|--|
| 2021 | Co-Président de Filière: Pacific Asia Conference on Information Systems (General Topics) |
| 2020 | Co-Président de Filière: Pacific Asia Conference on Information Systems (IS Implementation and Adoption) |
| 2017 | Co-Président de Filière: International Conference on Information Systems (Human Behavior and IS) |
| 2013 | Co-Président de Filière: Pacific Asia Conference on Information Systems (Human Computer Interaction) |

ENSEIGNEMENT

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|------|---|
| 2017 | PhD Development Workshop, ESSEC Business School, France |
| 2014 | Computing Skills, ESSEC Business School, France |
| 2014 | Managing IT in the Digital Age, ESSEC Business School, France |
| 2013 | E-Business, ESSEC Business School, France |