

Ghalia SHAMAYLEH

Assistant Professor

Department: Marketing
ESSEC Business School
3 avenue Bernard Hirsch
95021 Cergy-Pontoise
France

Email: ghalia.shamayleh@essec.edu

EDUCATION

2024	Doctor of Philosophy, Marketing, John Molson School of Business, Concordia University, Canada
2019	Master of Science, Marketing, John Molson School of Business, Concordia University, Canada
2013	Bachelor of Science, Economics, University of Pennsylvania, United States of America

EMPLOYMENT

Full-time academic positions

2024 - Present Assistant Professor, ESSEC Business School, France

GRANTS AND HONORS

Awards and Honors

2022	Concordia University Public Scholar, John Molson School of Business, Concordia University, Canada
2022	ACR/Sheth Foundation Dissertation award, United States of America
2022	Most Distinguished Presentation at Montreal Business Schools' Ph.D. Symposium, Canada
2021	Member of Beta Gamma Sigma, The International Honor Society, John Molson School of Business, Concordia University, Canada
2019	The Concordia University Fellowship, John Molson School of Business, Concordia University, Canada
2018	Annual Graduate Research Exposition Runner Up, John Molson School of Business, Concordia University, Canada
2017	Member of Golden Key Society, John Molson School of Business, Concordia University, Canada

Grants

2023	SSHRC Doctoral Fellowship, Canada
2023	FRQSC Doctoral Research Scholarship, Canada
2022	Bourse d'Etudes Supérieures en Commerce et en Administration Humberto Santos, Canada

2020	National Bank PhD Fellowship, Canada
2019	Concordia University PhD Tuition Scholarship, John Molson School of Business, Concordia University, Canada
2018	SSHRC Joseph-Armand Bombardier Canada Graduate Scholarships, Canada
2017	Concordia Aid to Scholarly Research Fund, John Molson School of Business, Concordia University, Canada

PUBLICATIONS

Journal Articles

SHAMAYLEH, G. and ARSEL, Z. (2025). Digital Affective Encounters: The Relational Role of Content Circulation on Social Media. *Journal of Consumer Research*. *Journal of Consumer Research*, In press.

Book chapters

SHAMAYLEH, G. and ARSEL, Z. (2022). From Blogs to Platforms Content Landscape and Affordances. In: Rosa Llamas, Russell Belk eds. *The Routledge Handbook of Digital Consumption*. 1st ed. London: Routledge.

Conferences

SHAMAYLEH, G. and ARSEL, Z. (2024). Digitized Dyadic Services: Tensions in the Online Therapy Experience. In: Association for Consumer Research Conference.

SHAMAYLEH, G. (2024). Digital inclusion and consumer empowerment. In: Association for Consumer Research. Paris.

SHAMAYLEH, G. and ARSEL, Z. (2024). Digitized Dyadic Services: The Impact of Technology on Interpersonal Service. In: Consumer Culture Theory Conference. San Diego.

SHAMAYLEH, G. and ARSEL, Z. (2024). The Digital Affective Network of Companion Species Content. In: Consumer Culture Theory Conference. San Diego.

SHAMAYLEH, G. and ABOELENIEN, A.A. (2024). Digital Sign of the Times: How Crises Impact Activity on Social Platforms. In: Consumer Culture Theory Conference. San Diego.

SHAMAYLEH, G., FISCHER, E. and DOLBEC, P.Y. (2023). Do We Know a Crisis When We See One? A Practice Theoretic Conceptualization of Consumers' Experience of Systemic Crisis. In: Association for Consumer Research. Seattle.

SHAMAYLEH, G. and ARSEL, Z. (2023). Digitized Healthcare: How Mental Healthcare Platforms Shape Therapy. In: Association for Consumer Research. Seattle.

Press

SHAMAYLEH, G. 2025. *The Last Show with David Cooper*. June.

SHAMAYLEH, G. and ARSEL, Z. 2021. <https://www.spreaker.com/episode/episode-10-they-re-all-good-dogs-and-cats--44946425>. May.

SHAMAYLEH, G. (2023). AI Chatbots are Still Far From Replacing Human Therapists. *The Conversation*.

SHAMAYLEH, G. (2021). Have an Instagram Account For Your Pet? Love Sharing Funny Animal Videos? You're Part of The Cute Economy. *The Conversation*.