# Jan ONDRUS

Professor

Department: Information Systems, Data

Analytics and Operations ESSEC Business School 3 avenue Bernard Hirsch 95021 Cergy-Pontoise

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Country of origin: Suisse

# **RESEARCH INTERESTS**

Digital Business Models & Innovation, Digital Platform & Ecosystem Strategy, Social impact of IT,

# **EDUCATION**

| 2007 | Ph.D. in Information Systems, HEC Lausanne, Switzerland |
|------|---|
| 2003 | MSc in Information Systems, HEC Lausanne, Switzerland   |

## **EMPLOYMENT**

# Full-time academic positions

| 2024 - Present | Professor, ESSEC Business School, France              |
|----------------|---|
| 2015 - 2024    | Associate Professor, ESSEC Business School, Singapore |
| 2007 - 2015    | Assistant Professor, ESSEC Business School, Singapore |

# Other affiliations and appointments

| 2021 - 2025 | Chaired Professor - Digital Disruption, ESSEC Business School, France                           |
|-------------|---|
| 2020 - 2021 | Associate academic director GLOBAL MBA, ESSEC Business School, France                           |
| 2018 - 2022 | Associate Dean for Essec Asia-Pacific, ESSEC Business School, Singapore                         |
| 2016 - 2020 | Track Coordinator - Digital Business and Innovation - GLOBAL MBA, ESSEC Business School, France |
| 2015 - 2019 | Director of Research - Center of Excellence in Digital Business, ESSEC Business School, France  |
| 2015 - 2018 | Chaired Professor of the Chair of Networked Business Models, ESSEC Business School, France      |
| 2009 - 2016 | Research Director - Chair Media & Entertainment/Digital, ESSEC Business School, France          |
| 2016 - 2016 | Visiting Fellow, Korea Development Institute (KDI), South Korea                                 |
| 2016 - 2016 | Visiting Scholar, Seoul National University, South Korea  |
| 2014 - 2014 | Visiting Assistant Professor, Seoul National University, South Korea                            |

| 2013 - 2014 | Visiting Scholar, Case Western Reserve University. Weatherhead School of Management, United States of America |
|-------------|---|
| 2012 - 2013 | Visiting Professor, HEC Lausanne, Switzerland   |
| 2008 - 2009 | Guest lecturer, University of Mannheim, Germany   |
| 2007 - 2007 | Visiting Research Professor, Sungkyunkwan University, South Korea   |

#### **GRANTS AND HONORS**

| Award | ۸.  | 010 | ᆔᄔ   | 100 | 0.110 |
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|------|---|
| 2020 | Best Student Paper Award (Track - Societal Impact of IS) for this article "Hikikomori and Technology-Enabled Escapism: An Affordances and Constraints Perspective" at the the 2020 International Conference on Information Systems (ICIS), Association for Information Systems (AIS), United States of America                |
| 2017 | Nominated for Most Innovative Short Paper Award for his article "IS Capabilities in the Development of an Ecosystem Innovation: A Case Study of the Hallyu (Korean Wave) Phenomenon" at the 2017 International Conference on Information Systems (ICIS)., Association for Information Systems (AIS), United States of America |
| 2016 | Elsevier 15th Anniversary Author Awards Most Cited Papers 2001 – 2016 for the article: Dahlberg, T., Mallat, N., Ondrus, J., Zmijewska, A. 2008. Past, Present and Future of Mobile Payments: A Literature Review. ECRA 7(2), 165-181.  |
| 2015 | Nominated for Best Paper at the 48thHawai'i Annual International Conference on System Sciences (HICCS-48) for the article "A Post-Failure Analysis of Mobile Payment Platforms" (with GannamaneniA., Lyytinen K.).  |
| 2015 | Highly Commended Paper of 2014, for the paper "Mobile Social Networking Application Viability: A research framework," International Journal of Accounting and Information Management  |
| 2005 | Nominated for Best Paper Award at at the 38th Hawai'i Annual International Conference on System Sciences (HICCS-38)   |
|      |   |

## **PUBLICATIONS**

#### **Journal Articles**

SCHREIECK, M., ONDRUS, J., WIESCHE, M. and KRCMAR, H. (2024). A typology of multiplatform integration strategies. *Information Systems Journal*, 34(3), pp. 828-853.

SCHREIECK, M., ONDRUS, J., WIESCHE, M. and KRCMAR, H. (2024). Platform Governance for Established Companies. *California Management Review*.

TAN, F.T.C., ONDRUS, J., TAN, B. and OH, J. (2020). Digital Transformation of Business Ecosystems: Evidence from the Korean Pop Industry. *Information Systems Journal*, 30(5), pp. 866-898.

DE REUVER, M. and ONDRUS, J. (2017). When Technological Superiority Is Not Enough: The Struggle to Impose the SIM Card as the NFC Secure Element for Mobile Payment Platforms. *Telecommunications Policy*, 41(4), pp. 253-262.

GLADY, N. and ONDRUS, J. (2016). Lancer sa plateforme web: les 3 erreurs à éviter. *Harvard Business Review (France)*, (HS), pp. 94-95.

- DAHLBERG, T., GUO, J. and ONDRUS, J. (2015). A Critical Review of Mobile Payment Research. *Electronic Commerce Research and Applications*, 14(5), pp. 265-284.
- ONDRUS, J., BUI, T. and PIGNEUR, Y. (2015). A Foresight Support System Using MCDM Methods. *Group Decision and Negotiation*, 24(2), pp. 333-358.
- ONDRUS, J., GANNAMANENI, A. and LYYTINEN, K. (2015). The Impact of Openness on the Market Potential of Multi-Sided Platforms: A Case Study of Mobile Payment Platforms. *Journal of Information Technology*, 30(2), pp. 260-275.
- PHANG, C.W., SUTANTO, J., TAN, C.H. and ONDRUS, J. (2014). Mobile Social Networking Application Viability: A Research Framework. *International Journal of Accounting and Information Management*, 22(4), pp. 321-338.
- HOLZER, A. and ONDRUS, J. (2011). Mobile Application Market: A Developer's Perspective. *Telematics and Informatics*, 28(1), pp. 22-31.
- SARKER, S., CAMPBELL, D., ONDRUS, J. and VALACICH, S. (2010). Mapping the Need for Mobile Collaboration Technologies: A Fit Perspective. *International Journal of e-Collaboration*, 6(4), pp. 32-53.
- ONDRUS, J. and PIGNEUR, Y. (2009). Near Field Communication: An Assessment for Future Payment Systems. *Information Systems and e-Business Management*, 7(3), pp. 347-361.
- DAHLBERG, T., MALLAT, N., ONDRUS, J. and ZMIJEWSKA, A. (2008). Past, Present and Future of Mobile Payments Research A Literature Review. *Electronic Commerce Research and Applications*, 7(2), pp. 165-181.
- ONDRUS, J. and PIGNEUR, Y. (2007). Cross-industry Preferences for Mobile Payments Development in Switzerland. *Electronic Markets*, 17(2), pp. 142-152.
- ONDRUS, J. and PIGNEUR, Y. (2006). Towards A Holistic Analysis of Mobile Payments: A Multiple Perspectives Approach. *Electronic Commerce Research and Applications*, 5(3), pp. 246-257.

## **Book chapters**

- REMY, S., KOLOKOTSA, J., ONDRUS, J., EL OUARZAZI, Y. and GLADY, N. (2021). Purposeful Ecosystem Orchestration. In: Colin Mayer, Bruno Roche eds. *Putting Purpose into Practice: The Economics of Mutuality*. 1st ed. Oxford: Oxford University Press, pp. 98-112.
- ONDRUS, J., BUI, T. and BUI, T. (2005). A Multi-Actor, Multi-Criteria Approach for Technology Selection When Designing Mobile Information Systems. In: *Mobile Information Systems II*. 1st ed. New York: Springer, pp. 271-278.

#### **Conference proceedings**

- BERNEY, M., ONDRUS, J. and HOLZER, A. (2024). Navigating the Shadows of Cyber Vigilantism: A Preliminary Analysis of Social Dynamics and Activities of Scambaiting. In: *Conference on Human Factors in Computing Systems Proceedings, art. no. 251.* Honolulu: Association for Computing Machinery (ACM), pp. 1-6.
- BERNEY, M., ONDRUS, J. and HOLZER, A. (2023). Influencing the Influencers? The Case of @CelebJets and the Role of Social Media in Empowering Citizens to Conduct Climate Justice Activism. In: 29th Annual Americas Conference on Information Systems, AMCIS 2023: Diving into Uncharted Waters. Panama: Association for Information Systems (AIS), pp. 1370.
- WIESCHE, M., SCHREIECK, M., ONDRUS, J. and KRCMAR, H. (2021). Building Blocks of Digital Platform Ecosystems and Their Implications for Inter-Platform Governance. In: *Academy of Management Proceedings*. Academy of Management.

- TAN, F.T.C., ONDRUS, J., KATO, T. and TAN, B. (2020). Digital Transformation and the Socially Reclusive: A Study of ICT and the Hikikomori in Japan. In: *Proceedings of the 24nd Pacific Asia Conference on Information Systems (PACIS 2020)*. Dubai: Association for Information Systems (AIS).
- PARK, H.E., ONDRUS, J., TAN, B., TAN, F.T.C. and KATO, T. (2020). Hikikomori and Technology-Enabled Escapism: An Affordances and Constraints Perspective. In: *Proceedings of the Forty First International Conference on Information Systems (ICIS 2020)*. Hyderabad: Association for Information Systems (AIS).
- SCHIRRMACHER, N.B., ONDRUS, J., TAN, F.T.C., LOH, Y. and HARDOON, D.R. (2019). Overcoming Status Quo Bias: Nudging in a Government-Led Digital Transformation Initiative. In: *Proceedings of the Fortieth International Conference on Information Systems (ICIS 2019)*. Munich: Association for Information Systems (AIS).
- SCHIRRMACHER, N.B., ONDRUS, J. and TER CHIAN TAN, F. (2018). Towards a Response to Ransomware: Examining Digital Capabilities of the WannaCry Attack. In: 22nd Pacific Asia Conference on Information Systems (PACIS) 2018. Association for Information Systems (AIS).
- KIM, H., TAN, F.T.C., LEONG, C., KIM, D.D., ONDRUS, J. and TAN, B. (2018). Value Co-creation in Digital Content Ecosystems: A Study of Hallyu. In: *Proceedings of the Thirty Ninth International Conference on Information Systems (ICIS 2018)*. Association for Information Systems (AIS).
- DONGYEOB KIM, D., TAN, B., TER CHIAN TAN, F., ONDRUS, J. and OH, J. (2017). IS Capabilities in the Development of an Innovation Ecosystem: A Case Study of the Hallyu (Korean Wave) Phenomenon. In: *Proceedings of the Thirty-Eighth International Conference on Information Systems (ICIS)*. Seoul National University.
- SCHIRRMACHER, N.B., ONDRUS, J., KUDE, T. and POPP, K. (2017). Launch Strategies of Digital Platforms: Platforms with Switching and Non-Switching Users. In: *Proceedings of the 25th European Conference on Information Systems (ECIS 2017)*. Universidade do Minho.
- ONDRUS, J., GANNAMANENI, A. and LYYTINEN, K. (2015). A Post-Failure Analysis of Mobile Payment Platforms. In: *Proceedings of the 48th Hawai'i International Conference on Systems Sciences (HICSS-48)*. University of Hawaii.
- ONDRUS, J. (2015). Clashing over the NFC Secure Element for Platform Leadership in the Mobile Payment Ecosystem. In: *Proceedings of the 17th International Conference on Electronic Commerce: Application of Big Data in E-Commerce*. Seoul National University.
- GAUR, A., AVISON, D. and ONDRUS, J. (2013). Mobile Merchandising Exploring New Business Practices in the Mobile Payment Ecosystem. In: *3rd Biennial Conference of the Indian Academy of Management (IAM)*. Indian Academy of Management (IAM).
- HOLZER, A., GOVAERTS, S., ONDRUS, J., VOZNIUK, A., RIGAUD, D. and GARBINATO, B. (2013). SpeakUp A Mobile App Facilitating Audience Interaction. In: 12th International Conference on Web-based Learning (ICWL 2013). Tajen Uniiversity.
- HOLZER, A. and ONDRUS, J. (2012). Mobile App Development: Native or Web? In: *Proceedings of the Eleventh Workshop on E-Business (WEB 2012)*. Association for Information Systems (AIS).
- ONDRUS, J. and LYYTINEN, K. (2011). Mobile Payments Market: Towards Another Clash of the Titans? In: *Proceedings of the 10th International Conference on Mobile Business (ICMB)*. Politecnico di Milano.

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- SARKER, S., SARKER, S., ONDRUS, J., JANA, D. and AHUJA, M. (2011). The Role of Individual, Family-Related, and Organizational Factors in Shaping WLC in Offshoring Contexts: A Study of European and Indian IT Professionals. In: *PACIS 2011 Proceedings*. Association for Information Systems (AIS).
- ELIE-DIT-COSAQUE, C. and ONDRUS, J. (2011). Towards a Better Understanding of Personal Productivity in the Context of Information Technology Use. In: *Actes du Colloque AIM 2011*. Association for Information Management (AIM).
- ONDRUS, J. and PIGNEUR, Y. (2009). C-K Design Theory for Information Systems Research. In: *Proceedings of the 4th International Conference on Design Science Research in Information Systems and Technology*. Association for Computing Machinery (ACM).
- HOLZER, A. and ONDRUS, J. (2009). Trends in Mobile Application Development. In: *The Mobilware 2009 Workshop Proceedings*. Springer.
- ONDRUS, J., LYYTINEN, K. and PIGNEUR, Y. (2009). Why Mobile Payment Fail? Towards a Dynamic and Multi-perspective Explanation. In: *Proceedings of the 42nd Hawaii International Conference on System Sciences*. Institute of Electrical and Electronics Engineers (IEEE).
- GASPOZ, C., ONDRUS, J. and PIGNEUR, Y. (2008). Comparison of Multi-criteria and Prediction Market Approaches for Technology Foresight. In: *Proceedings of the 13rd AIM Congress, Paris 2008 (pre-ICIS Workshop 2008)*. Association for Information Management (AIM).
- ONDRUS, J. and PIGNEUR, Y. (2007). An Assessment of NFC for Future Payments Systems. In: *ICMB'07*. Toronto: IEEE Computer Society.
- ONDRUS, J., GASPOZ, C. and PIGNEUR, Y. (2007). Technology Foresight for IT Investment: Multi-Criteria Decision-Making versus Prediction Markets. In: 6th AIM Pre-ICIS Workshop, 8 Dec 2007, UQAM. Montreal: Association for Information Management (AIM).
- ONDRUS, J., PIGNEUR, Y. and MONZANI, J.S. (2006). A GDSS for Visualizing and Assessing a Technology Environment. In: *AMCIS'06*. Acapulco: AIS Educator Journal.
- ONDRUS, J. and PIGNEUR, Y. (2006). A Multi-stakeholder Multi-criteria Assessment Framework of Mobile Payments: An Illustration with the Swiss Public Transportation Industry. In: *HICSS'06*. Hawaii: IEEE Computer Society.
- ONDRUS, J. and PIGNEUR, Y. (2006). A Systematic Approach to Explain the Delayed Deployment of Mobile Payments in Switzerland. In: *ICMB'06*. Copenhagen: IEEE Computer Society.
- ONDRUS, J., DAHLBERG, T., MALLAT, N. and ZMIJEWSKA, A. (2006). Mobile Payment Market and Research: Past, Present and Future. In: *MRT'06*. Helsinki: Helsinki School of Economics.
- ONDRUS, J. and PIGNEUR, Y. (2005). A Disruption Analysis in the Mobile Payment Market. In: *HICSS'05*. Hawaii: IEEE Computer Society.
- ONDRUS, J., PIGNEUR, Y. and PIGNEUR, Y. (2005). A Multi-actor, Multi-criteria Approach for Technology Selection when Designing Mobile Information Systems. In: *MOBIS'05*. Leeds: Springer.
- ONDRUS, J., PIGNEUR, Y. and CAMPONOVO, G. (2005). A Proposal for a Multi-Perspective Analysis of the Mobile Payments Environment. In: *ICMB'05*. Sydney: IEEE Computer Society.
- ONDRUS, J., PIGNEUR, Y. and CAMPONOVO, G. (2005). Environmental Context Significance in Strategic Decision Support. In: *Context'05*. Paris: CEUR-WS.org.
- ONDRUS, J. and PIGNEUR, Y. (2004). Coupling Mobile Payments and CRM in the Retail Industry. In: . Lisbon: IADIS.

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BUI, T. and ONDRUS, J. (2003). M-Computing for Real-Time Negotiation Support. In: *HICSS'03*. Hawaii: IEEE Computer Society.

#### **Conferences**

SCHIRRMACHER, N.B., ONDRUS, J., HARDOON, D.R. and Al-CHI LOH, Y. (2019). Overcoming Status Quo Bias: Nudging in a Government-Led Digital Transformation Initiative. In: 2019 International Conference on Information Systems (ICIS).

KIM, H., TAN, F., LEONG, C., KIM, D., ONDRUS, J. and TAN, B. (2018). Navigating Value Cocreation in Digital Entertainment: A Study of the "Hallyu" Business Ecosystem. In: 39th International Conference on Information Systems (ICIS).

ONDRUS, J. and GANNAMANENI, A. (2013). Towards a Multi-level Framework to Analyze Mobile Payment Platforms. In: SIGBPS Workshop on Business Processes and Services.

GAUR, A. and ONDRUS, J. (2012). The Role of Banks in the Mobile Payment Ecosystem: A Strategic Asset Perspective. In: 14th Annual International Conference On Electronic Commerce (ICEC 2012).

ONDRUS, J., LYYTINEN, K. and PIGNEUR, Y. (2008). Why Mobile Payments Fail? An Analysis of the Swiss Case. In: Everyday Digital Money Workshop.

#### OTHER RESEARCH ACTIVITIES

#### **Associate Editor**

| Since 2022  | Information Systems Journal                   |
|-------------|---|
| 2015 - 2016 | Electronic Commerce Research and Applications |
| 2015 - 2020 | Electronic Commerce Research and Applications |
| 2011 - 2018 | Information Systems Journal                   |

#### **Editorial Board Membership**

2010 - 2018 Journal of Information Technology Case and Application Research

## Ad-hoc reviewer for:

Electronic Commerce Research and Applications, European Journal of Information Systems, Group Decision and Negotiation, IEEE Transactions on Engineering Management, Info, Information Systems and e-Business Management, Information Systems Journal, Information Systems Research, Information Technology and Management, Journal of Information Technology Case and Application Research, Journal of Organizational Computing and Electronic Commerce, Telecommunications Policy

#### **PhD Supervision**

| 2022 | A. DE SANTO (University of Neuchâtel), Thesis jury member       |
|------|---|
| 2021 | NB. SCHIRRMACHER (ESSEC Business School), Thesis director       |
| 2021 | A. ASADULLAH (National University of Singapore), Thesis referee |
| 2020 | R. HARRY (University of Cape Town), Thesis referee              |
| 2019 | P. MUTHUKANNAN (University of Sydney), Thesis referee           |

| 2018             | F. PISANI (Frankfurt School of Finance and Management), Thesis jury member  |
|------------------|---|
| 2011             | J. MALAURENT (ESSEC Business School), Thesis jury member, First Placement: EM Lyon  |
| 2009             | F. LENTZ (Université d'Angers), Thesis jury member  |
| Other research a | activities  |
| 2021             | Track Chair, International Conference on Information Systems (ICIS), 2021, Austin, USA, December (Sharing Economy, Platforms, and Crowds track), United States of America |
| 2020             | Track Chair, Pacific Asia Conference on Information Systems (PACIS), 2020, Dubai (IT Strategy, Leadership and Governance track), United Arab Emirates                     |
| 2016             | Organizing chair, AOM Caucus – Business Model Innovation in the Knowledge Economy: From Linear Value Chain to Ecosystem, 2016, Anaheim, United States of America          |
| 2016             | Track chair, International Conference on Information Systems (ICIS), 2016, Dublin (E-Biz and E-Gov track), Ireland  |
| 2015             | Organizing Chair, International Conference on Mobile Business (ICMB), 2015, Fort Worth, United States of America  |
| 2013             | Program chair, International Conference on Mobile Business (ICMB), 2013, Berlin, Germany  |
| 2012             | Organizing chair of International Cashless Society Roundtable (ICSR), 2012, Copenhagen, Denmark   |
| 2012             | Track chair, International Conference on Electronic Commerce (ICEC), 2012 (Mobile Payment track), Singapore   |
| 2012             | Track chair, International Conference on Mobile Business (ICMB 2012), Delft (Business Application track), Netherlands   |
| 2010             | Track chair, International Conference on Electronic Commerce (ICEC 2010), Honolulu (Mobile Commerce track), United States of America                                      |
| 2010             | Panel chair, International Conference on Mobile Business (ICMB 2012), Delft, Netherlands  |
| Since 2020       | Member of Scientific Committee of EMOI-INTEROP / CAISE (2005), Porto, Portugal  |
| 2016             | Member of Program Committee of International Conference on Electronic Commerce (ICEC), 2016, Seoul, South Korea   |
| 2015             | Member of Program Committee of International Conference on Electronic Commerce (ICEC), 2015, Seoul  |
| 2014             | Member of Scientific Committee of The Organizations, Artifacts and Practices (OAP) Workshop, 2014, Roma, Italy  |
| 2014             | Member of Program Committee of International Conference on Mobile Business (ICMB), 2014, London   |
| 2013             | Member of program committee of International Conference on Web Information Systems and Technologies (WEBIST) 2013, Aachen, Germany  |

| 2013        | Member of Program Committee of International Conference on Electronic Commerce (ICEC), 2013, Turku                             |
|-------------|--|
| 2013        | Member of Program Committee of International Conference on Electronic Commerce (ICEC), 2013, Turku                             |
| 2012        | Member of Scientific Committee of The Organizations, Artifacts and Practices (OAP) Workshop, 2012, Paris, France               |
| 2012        | Member of Program Committee of International Conference on Electronic Commerce (ICEC), 2012                                    |
| 2012        | Member of program committee of Pacific Asia Conference on Information Systems (PACIS), 2012, Ho Chi Minh city, Vietnam         |
| 2012 - 2013 | International Conference on Mobile Business (ICMB 2012), Delft, Netherlands  |
| 2011 - 2014 | Reviewer for ICEC – International Conference on Electronic Commerce (2011, 2012, 2013, 2014)                                   |
| 2011        | Member of program committe of International Conference on Electronic Commerce (ICEC), 2011, Liverpool                          |
| 2011        | Member of program committee of International Conference on Mobile Business (ICMB 2011), Como, Italy                            |
| 2011        | Reviewer for ISSC – International Smart Sourcing Conference (2011)   |
| 2011 - 2018 | Reviewer for PACIS – Pacific Asia Conference on Information Systems (2011, 2012, 2014, 2018)                                   |
| 2011        | Reviewer for WI – International Conference on Wirtschaftsinformatik (2011)   |
| 2011        | Reviewer for DIGIT 2011 (Pre-ICIS workshop of The SIG on the Adoption and Diffusion of Information Technology)                 |
| 2010        | Member of program committee of International Conference on Electronic Commerce (ICEC 2010), Honolulu, United States of America |
| 2010        | Member of program committee of International Conference on Mobile Business (ICMB 2010), Athens, Greece                         |
| 2009        | Member of Scientific Committee of Colloque de l'Association Information et Management (AIM 2009), Marrakech, Maroc             |
| 2009 - 2011 | Reviewer for WeB – Workshop on eBusiness – Pre-ICIS event (2009, 2011)   |
| 2008        | Member of Scientific Committee of Colloque de l'Association Information et Management (AIM 2008), Paris, France                |
| 2008        | Reviewer for AIM – Colloque de l'Association Information et Management   |
| 2007 - 2018 | Reviewer for ICIS – International Conference on Information Systems (2007, 2008, 2010, 2013, 2017, 2018)                       |
| 2006 - 2016 | Reviewer for ECIS – European Conference on Information Systems (2006, 2007, 2008, 2012, 2013, 2014, 2015, 2016)                |
| 2006 - 2014 | Reviewer for ICMB – International Conference on Mobile Business (2006, 2007, 2008, 2012, 2014)                                 |

| 2006 - 2012 | Reviewer for AMCIS – Americas Conference on Information Systems (2006, 2007, 2008, 2012)                                       |
|-------------|--|
| 2005        | Reviewer for International Workshop on Context Modeling and Decision Support (Context 2005)                                    |
| 2005        | Reviewer for Pre-ICIS Academic Workshop AIM (2005)   |
| 2004        | Reviewer for EEE – IEEE International Conference on e-Technology, e-Commerce, and e-Service (2004)                             |
| 2004        | Reviewer for EMOI/ CAiSE – Workshop on Enterprise Modeling and Ontologies for Interoperability (2004)                          |
| 2004 - 2019 | Reviewer for HICSS – Hawaii International Conference on System Sciences (2004, 2006, 2010, 2011, 2012, 2013, 2015, 2016, 2019) |
| 2004 - 2005 | Reviewer for INFORSID (2004, 2005)   |
| 2004 - 2007 | Reviewer for Bled Electronic Commerce Conference (2004, 2005, 2006, 2007)  |
| 2009 - 2012 | Special issues editor - Information Systems Journal  |

# **TEACHING EXPERIENCE**

| 2016 | E-commerce and Platforms, ESSEC Business School, Singapour                     |
|------|--|
| 2016 | Digital Disruption, ESSEC Business School, Singapour                           |
| 2016 | Business Model Innovation in the Digital Age, ESSEC Business School, Singapour |